

Feedback Skills: 3.5 hour virtual session

Purpose:

To develop knowledge, skills and confidence in feedback sharing in the context of enhancing performance and fostering of relationships based on trust and raised self-awareness.

Creating a feedback culture

- Why bother
- Overcoming barriers

EEC model

- Do's and Don'ts
- The art is in the detail

Tricky feedback

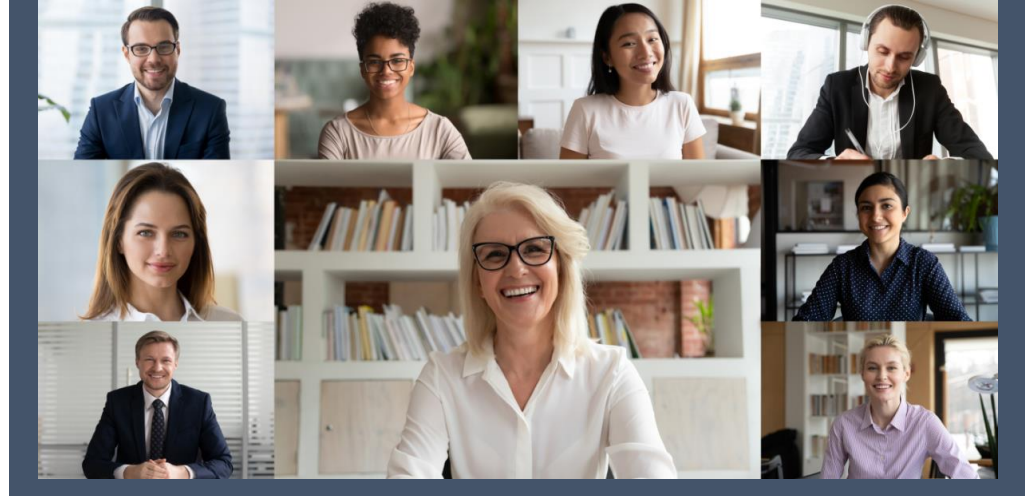
- Tackling the tricky bits & tips to getting it right

Receiving feedback

- What is driving the response & how to prepare yourself

Clinic

- Feedback scenarios from the group



The session will include:

- ✓ Key inputs to frame approaches
- ✓ Use of participant real scenarios
- ✓ Collation of whole group inputs to take away
- ✓ Practise in smaller groups in breakout rooms
- ✓ Facilitator delivering examples

Maximum 12 people per session
(2x 90mins sessions with 30mins break)